



Pop-In Drop-In: Student Success

Q: What is the role of Transition and Retention Support Coordinator?

A: The role is to help students navigate life and expectations at the college and within the community. This is done through social events, workshops, activities, and one-on-one meetings to create a positive student experience.

Q: Who can access this support?

A: Any student can reach out—whether coming straight from high school, returning after a break, new to Canada as an international student, or simply unsure about managing studies.

Q: How are new students supported in their first semester or year?

A: Support includes workshops and drop-in sessions on topics like navigating college expectations, surviving winter, time management, organization, study strategies, and crafting professional emails. There are also booths with resources and opportunities to ask questions.

Q: What common challenges do students face and how are they addressed?

A: Early challenges include navigating online platforms and physical spaces, finding email, schedules, and accessing tools like Office 365. Mid-semester challenges include time management, note-taking, homesickness, and understanding academic integrity. Resources and proactive support are available for all these areas.

Q: What tips are given for time management and studying?

A: Building a semester schedule is key—look ahead at due dates, activities, and obligations to avoid surprises. Personalized semester plans help identify busy weeks and prioritize tasks effectively.

Q: What activities are planned for students?

A: Activities include workshops on time management, avoiding procrastination, note-taking, public speaking, and winter survival. Social events include monthly meet-ups, outdoor activities during reading week, games, giveaways, and initiatives like the Panther Passport.

Q: How can students book an appointment?

A: Students can book through Student Success offices, the I Succeed platform, or drop in. Meetings can be in person or virtual, based on student preference.

Q: What is one thing every new student should know?

A: Success comes from staying connected—attend classes, talk to teachers, and reach out for help. Students don't have to face challenges alone; support is always available.